

April 8, 2004

Dear CRT Recycler,

The Basel Action Network (www.ban.org) is in the process of identifying which recyclers of CRT glass in the US are willing to be transparent about their volumes of e-waste and the resulting recycled glass. Consumers (waste generators) are demanding to know where their hazardous waste is ending up, and where their liability comes to an end. We encourage waste generators only to do business with those companies who are willing to share their downstream destinations for the hazardous components, and to verify those destinations. Although sharing this information was not a common practice even three years ago, it has now become the norm for those companies that are interested in attracting customers who want their hazardous e-waste managed responsibly and in compliance with international law.

Therefore, we are contacting the most visible US CRT recyclers, including your company, and are publicly asking for the following information:

1. How many pounds of TVs and computers did your company collect in 2003?
2. How many pounds of CRT glass or cullet did your company send for recycling in the US or Canada in 2003 (i.e. to glass-to-glass recycling and/or lead smelting)?
3. Did your company accept other electronic waste in 2003, such as CPUs, peripherals, mainframes, etc.? If so, what components, and what percentages of your total volume did they comprise, roughly?

Please note that we are not asking you to divulge the exact destination(s) of your CRT glass once it leaves your facility, in hopes of getting full participation from all recipients of this letter. However, we will pose an optional question for those who are willing to answer it:

4. **Optional:** What is the exact destination of your leaded glass from non-working CRTs?

Please submit your written responses to the address below by April 30th, 2004. BAN is conducting this survey as a public service, and therefore this is an open letter. Be advised that it is highly possible that BAN will offer the results, including a refusal to respond, to publications or otherwise disburse it into the public domain.

Thank you for your cooperation, and please let us know if you have any questions.

Sincerely,



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